SABRENT

Connecting Differently™

THUNDERBOLT™ 3 TO DUAL HDMI 2.0 DISPLAY ADAPTER

SABRENT

HDMI 2.0

HDMI 2.0

WINDOWS MAC OS

COMPATIBLE
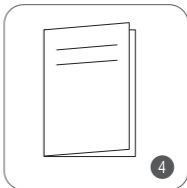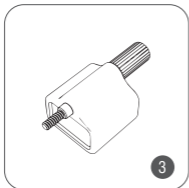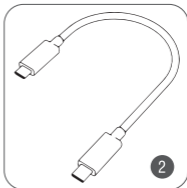
HDMI

TH-S3H2 / USER MANUAL

FEATURES
- Add two HDMI displays with resolutions up to 4K at 60Hz to your Windows or Mac computer.
- Enjoy full GPU performance via Thunderbolt 3 without draining system resources.
- Fully compliant with the HDMI 2.0 standard.
- Aluminum alloy shell for maximum heat dissipation and high grade ABS plastic.
- Supported modes: Extend, Mirror and Primary display.
- Each monitor supports a maximum resolution of 4096 by 2160 at 60Hz.
- Supports color modes of 16 and 32 bit.
- No external power required

NOTE: NOT compatible with USB Type-C. Thunderbolt™ 3 and USB Type-C are NOT the same technology.

SYSTEM REQUIREMENTS
- Windows computer with an available Thunderbolt™ 3 port and Windows 10 32 or 64bit.
- Mac computer with an available Thunderbolt™ 3 port and Mac OS X 10.14 or above.
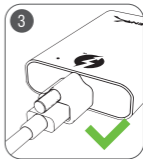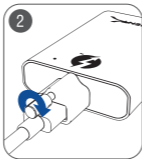
PACKAGE CONTENTS

1. Thunderbolt™ 3 to dual HDMI 2.0 display adapter
2. Thunderbolt™ 3 cable
3. Screw-in lock for detachable cable
4. This quick user guide

* HDMI cables NOT included *

SABRENT

CONNECTION DIAGRAM

HDMI

HDMI

HDMI cable

HDMI cable

TB3 cable with
screw-in lock

WINDOWS/MAC
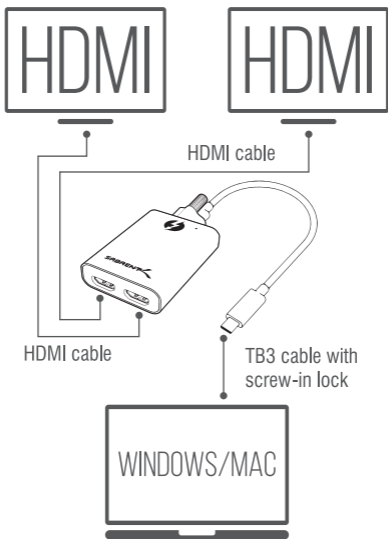
SCREW-IN LOCK
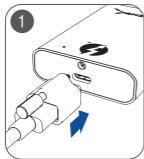
LED INDICATOR
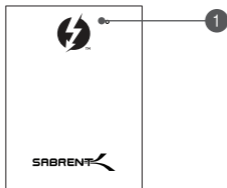
#	Color	Function	Description
1	BLUE	POWER LED	SOLID BLUE FOR **ON** STATE

CONNECTING FOR THE FIRST TIME

Connect your Sabrent Thunderbolt 3 adapter to your computer as shown in the diagram. When using any Thunderbolt 3 device for the first time, your operating system might need you to approve the connection. If this is the case, select "Always Connect" and click "OK". You can alternatively select "Ask Every Time" if you need to do so for security reasons.
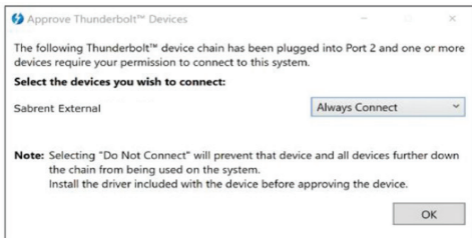
TROUBLESHOOTING YOUR THUNDERBOLT 3 DEVICE

To troubleshoot the scenario where a Thunderbolt 3 device is not recognized properly, we suggest checking following items:

1. Make sure that both the computer and the device are turned on and that the Thunderbolt 3 device is connected to the computer via the Thunderbolt interface.

2. Disconnect and re-connect the Thunderbolt cable and/or restart the computer.

3. Use the Thunderbolt 3 cable that was included. If you own a second cable, test both to rule out any problems with the cable.

4. Confirm that your computer supports Thunderbolt. If it has a USB-C port but only supports USB, the Thunderbolt device won't work.

5. For Windows PCs, update the BIOS of your computer.

6. For Windows PCs, update the Thunderbolt firmware (NVM) on your computer.

7. For Windows PCs, update the Thunderbolt software (driver) on your computer.

8. For Windows PCs, when you connect a new device for the first time, you might have to approve the device. Select "Always Connect".

9. For Windows PCs, if the device is recognized at first but disconnecting and re-connecting fails, install the device driver for Windows.

10. For Windows PCs, if the device is no longer recognized after upgrading your operating system (e.g. from Windows 7 to Windows 10), uninstall the Thunderbolt software and re-install the latest version, even if it's the same version.

**Please contact our Technical Support Team
for additional troubleshooting**